

# Product Training

Make the most of your Progress | Ipswitch products with comprehensive training options.

We support our offering with high-quality training for all levels of knowledge, in a variety of formats.

## Product Training

Our training team creates content and conducts classes that are designed to optimize your usage of and success with Ipswitch products. Your IT team will learn from product experts how to use, manage, support, and harness the power of Progress | Ipswitch products. They will obtain the knowledge they need to master the software and prove their expert status by becoming a Certified Professional on Ipswitch products and an Ipswitch advocate/ambassador within The Progress | Ipswitch Community.

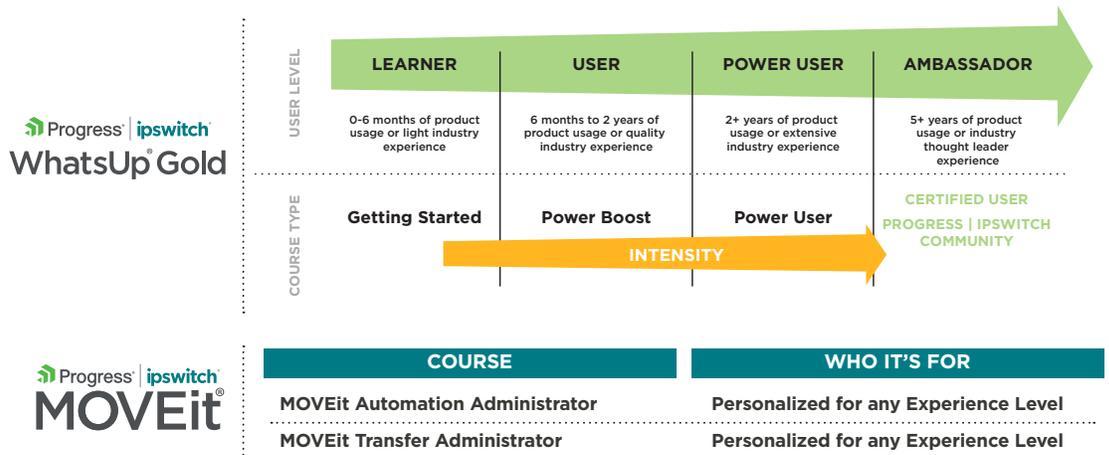
We offer a blended learning approach consisting of live, online classes — with both standard and custom curricula — and on-demand, self-paced learning. Ipswitch also certifies its partners to provide localized training around the world. As a testament to our learning approach and the expertise of our instructors, the training team achieved a Net Promoting Score (NPS) of 64.

Online courses include an instructor-led curriculum, workbooks, hands-on labs, one-on-one instructor help, collaborative discussions, and expert coaching on how to solve your real-world problems. Our instructors are product experts, each bringing more than a decade of industry and technical expertise. All training videos and manuals are available in the Progress | Ipswitch on-demand learning environment.

Courses are [purchased on a class-by-class basis](#) and modularized to deliver what the student needs based on the company's deployment lifecycle:

We also offer intensive training courses that combine “Getting Started,” “Power Boost,” and “Power User” training into one concentrated course for students looking for speed training.

Lastly, we offer a variety of free training, including videos and live classes on [The Progress | Ipswitch Community](#). You will also find “What’s New” and “Tips and Tricks” videos for all products on our [YouTube channel](#) within their own sorted playlists. These videos are designed to help our customers learn about our newest releases and get the most value from our products.



### GETTING STARTED COURSES

- › Designed for students with less than six months of Ipswitch product experience.
- › Helps students quickly ramp up and move in the right direction with Ipswitch products starting on day one.

### POWER BOOST COURSES

- › Designed for students who have more than six months of Ipswitch product experience or have completed the appropriate “Getting Started” course.
- › Trains students on how to manage, strengthen, and optimize product deployment.

### POWER USER COURSES

- › Designed for experienced system administrators who have more than two years of product experience or have completed the appropriate “Getting Started” and “Power Boost” courses.
- › Trains students on expert “tips and tricks” and how to support their own software and rely less on Ipswitch services.

### MOVEit COURSES

- › For MOVEit, we offer personalized courses for “MOVEit Automation Administrator” and “MOVEit Transfer Administrator”.
- › Both include online training videos.

To get support, renew your service agreement, register for training, or hire a technical consultant, visit [www.ipswitch.com/support](http://www.ipswitch.com/support).