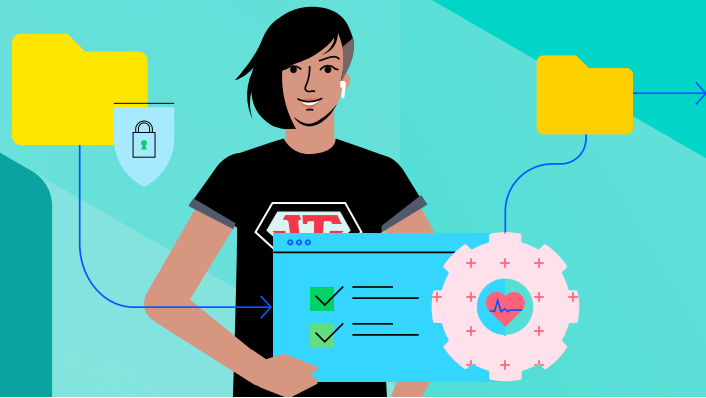


MOVEit Transfer System Health Check Service

OVERVIEW



MOVEit Transfer provides secure collaboration and automated file transfers of sensitive data and advanced workflow automation capabilities without the need for scripting. Encryption and activity tracking enable compliance with regulations such as PCI, HIPAA and GDPR.

The MOVEit Transfer System Health Check service helps you get the most out of your managed file transfer investment. Your system administrators will work with our experienced Progress Professional Services Technical Consultants to ensure:

The system is configured per our best practices:

- Confirm that daytime and nightly tasks are running properly
- Ensure backup procedures are working properly
- Discuss the development server, if not already in place
- Discuss upgrades if necessary to take advantage of updated features
- Cover troubleshooting procedures

Users are configured per our best practices:

- Remove user accounts that are no longer in use, when possible
- Make sure there are not too many Admins and FileAdmins on the system
- Suggested LDAP user authentication and the use of template users/groups for user management

Groups are configured per our best practices:

- Remove groups that are no longer in use when possible

Packages/logs are configured per our best practices:

- Make sure the auto cleanup of the packages and logs are configured properly and working

Folders are configured per our best practices:

- Remove folders and files that are no longer required when possible
- Discuss file and folder retention policies
- Suggest chroot and virtual folders to decrease user navigation and visibility to the system

Reports are configured per our best practices:

- Remove reports that are no longer in use when possible
- Discussing reporting options and how those options can help administrators manage the system

Security settings are configured per our best practices:

- IP lockout, user lockout and password expiration policies should be configured per company standards
- Make sure protocols that are not being used are disabled under the settings page

Crucial steps are performed in large DMZ systems to:

- Increase IIS Timeouts
- Deploy MSSQL with a separate data volume (RAID 10 with fast I/O)
- Deploy MSSQL with a separate transaction log volume (RAID 5 recommended)
- Keep only 30 days of audit logs within the active database






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About Progress

Progress (NASDAQ: PRGS) provides the leading products to develop, deploy and manage high-impact business applications. Our comprehensive product stack is designed to make technology teams more productive and enable organizations to accelerate the creation and delivery of strategic business applications, automate the process by which apps are configured, deployed and scaled, and make critical data and content more accessible and secure—leading to competitive differentiation and business success. Learn about Progress at www.progress.com or +1-800-477-6473.

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