MOVEit Professional Services

OVERVIEW

MOVEit Managed File Transfer (MFT) software is used by thousands of organizations around the world to provide complete visibility and control over file transfer activities. Assure the reliability of core business processes and the secure and compliant transfer of sensitive data between partners, customers, users and systems with MOVEit.

Progress Professional Services provides tailored MOVEit Application Services to fit the needs of your business. Our Technical Consultants will undertake any of the following MOVEit Professional Services to get your business up and running:

Single MOVEit Instance `Standard Hours`

Include one (1) single instance of the following applications (Versions 10.2 or newer):
MOVEit Transfer; or MOVEit Automation; or Gateway

Tasks Included
- ✓ Install of new software (selected application)
- ✓ A single test migration from the current production environment to a new production environment
- ✓ A single production migration from the current production environment to the new production environment

Task Excluded
- ✕ Migration to/from MOVEit Cloud

- ✕ Conversion from MySQL to MS SQL
- ✕ Databases larger than 5GB (not including transaction logs)
- ✕ Any requirement for Overtime Work ("Overtime Work" is any work performed outside the "Standard Hours": Monday through Friday from 8 a.m. – 5 p.m. in the time zone where the Consultant is located, excluding any legal holiday)

Single MOVEit Instance `Extended Hours`

Include one (1) single instance of the following applications (Versions 10.2 or newer) :

MOVEit Transfer; or MOVEit Automation; or Gateway

Tasks Included

- ✓ Install of new software (selected application)
- ✓ A single test migration from the current production environment to a new production environmente
- ✓ A single production migration from the current production environment to the new production environment
- ✓ Services will be performed during "Standard Hours" (Monday through Friday from 8 a.m. – 5 p.m. in the time zone where the Consultant is located, excluding any legal holiday). "Overtime Work" (any work performed outside the Standard Hours) is limited to 4 hours

Tasks Excluded

- ✕ Migration to/from MOVEit Cloud
- ✕ Conversion from MySQL to MS SQL
- ✕ Databases larger than 5GB (not including transaction logs)

Two MOVEit Instances `Extended Hours`

Include up to two (2) single instance of the following applications (Versions 10.2 or newer):

MOVEit Transfer; or MOVEit Automation; or Gateway

A MOVEit instance includes up to two (2) servers that are joined as a high-availability pair

Tasks Included

- ✓ Install of new software (selected application)
- ✓ A single test migration from the current production environments to the new production environments
- ✓ A single production migration from the current production environments to the new production environments
- ✓ Convert database from MySQL to MS SQL, if needed

✓ Services will be performed at "Standard Hours" (Monday through Friday from 8 a.m. – 5 p.m. in the time zone where the Consultant is located, excluding any legal holiday). "Overtime Work" (any work performed outside the Standard Hours) is limited to 6 hours

Tasks Excluded
✗ Migration to/from MOVEit Cloud
✗ Databases larger than 10GB (not including transaction logs)

Up to Four MOVEit Instances `Extended Hours`
Include up to four (4) single instances of the following applications (Versions 10.2 or newer):
MOVEit Transfer; or MOVEit Automation; or Gateway

A MOVEit instance can include up to two (2) servers that are joined as a high-availability pair

Tasks Included
✓ Install of new software (selected application)
✓ A single test migration from the current production environments to the new production environments
✓ A single production migration from the current production environments to the new production environments
✓ Convert database from MySQL to MS SQL, if needed
✓ Services will be performed at "Standard Hours" (Monday through Friday from 8 a.m. – 5 p.m. in the time zone where the Consultant is located, excluding any legal holiday). "Overtime Work" (any work performed outside the Standard Hours) is limited to 12 hours

Tasks Excluded
✗ Migration to/from MOVEit Cloud
✗ Databases larger than 10GB (not including transaction logs)

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